SEVP Portal Launch – Follow-up Message from ISSO

Hello Again UNC Charlotte OPT Students,

By now, many of you may have received the email from SEVP (do-not-reply.sevp@ice.dhs.gov) inviting you to open an optional account in order to use the new SEVP portal tool.

IF YOU HAVE ALREADY RECEIVED THIS EMAIL FROM SEVP PLEASE IGNORE THIS EMAIL.

If you have NOT received the email from SEVP, as a reminder, you MUST meet both of the following criteria first:

1. Your OPT or STEM OPT must already be approved (check case status here).
2. The start date on your EAD must be reached.

If you meet both of the criteria above, have double checked your spam folders, have still not received this email and you would like to set-up a portal account, the ISSO has just developed a new tool to help with that!

This tool can also be used for both of the following situations:

- You’ve tried to set-up your portal account but have been ‘locked out’
- You’d like to report a change in your email address

Simply click here, follow the instructions, and we will receive your request into our electronic queue. As always, we’ll ask for your patience and we will need up to 10 business days to process your request. Once we’ve processed your request, SEVP will send you an email from do-not-reply.sevp@ice.dhs.gov. Please be watching your email account.

Reminder to Continue Using the ISSO Web Reporting Tool

As a reminder, the SEVP Portal is new and doesn’t yet allow all types of OPT updates at this time (see original message below). Since updating your information through the SEVP portal is optional, the ISSO strongly recommends you to continue to use our OPT/STEM OPT reporting tool instead.

Feedback on the new portal...

We’ve received feedback that the SEVP portal is asking STEM OPT students to upload their final I-983 evaluations. We believe this is an automated reminder for anyone making employer changes or potentially linked to an approval of some type. Again, the ISSO is learning about the new portal alongside you all, so we appreciate your patience and support!