International Student and Scholar Services at UNC Charlotte

International Student and Scholar Office
CHHS 202
 isso.uncc.edu
 intlsso@uncc.edu
 704-687-7781
Who does the ISSO serve?

• Prospective international students
• Currently enrolled international students
• Graduated international students employed in the U.S. (still in student visa status)
• International visiting scholars, faculty & hiring departments
• Faculty, staff, students and administrators across campus
• Community partners
How does the ISSO serve?

Combination of automated and personal emails, phone calls, walk-in advising, social media, theme-based workshops, cross-cultural programs, education, outreach and advocacy.
How many does the ISSO serve?

Degree Seeking Students
- F-1 Graduate Students: 1,134
- F-1 Undergraduate Students: 275
- Other visa types: 162

Non-degree Students
- Exchange Students: 66

Visiting scholars, faculty & hiring departments: 120 (average)
Graduated on OPT: 1,030

Total: = 2,787 served
How many does the ISSO serve?

Fall 2015 Statistics

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Face-to-face Appointments</td>
<td>797</td>
<td>1440</td>
<td>1200</td>
<td>658</td>
<td>1750 (estimate until 12-23)</td>
</tr>
<tr>
<td>Average appointments per day</td>
<td>11.9 (67 days)</td>
<td>17 (85 days)</td>
<td>14 (86 days)</td>
<td>9.7 (88 days)</td>
<td>22.2 (79 days)</td>
</tr>
</tbody>
</table>
How long does the ISSO serve?

<table>
<thead>
<tr>
<th>Degree</th>
<th>Pre-Admission*</th>
<th>Duration of Study**</th>
<th>OPT + STEM OPT</th>
<th>Total Years of Service</th>
<th>Additional Record Retention</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Exchange</td>
<td>4-6 months</td>
<td>1-2 semesters</td>
<td>5 to 9 months</td>
<td>1-2 years</td>
<td>3 years</td>
</tr>
<tr>
<td>2 Bachelor’s</td>
<td>4-6 months</td>
<td>4-5 years</td>
<td>1 to 3 years</td>
<td>Up to 8.5 years</td>
<td>3 years</td>
</tr>
<tr>
<td>3 Master’s</td>
<td>4-6 months</td>
<td>2 years</td>
<td>1 to 3 years</td>
<td>Up to 5.5 years</td>
<td>3 years</td>
</tr>
<tr>
<td>4 Doctorate</td>
<td>4-6 months</td>
<td>4-6 years</td>
<td>1 to 3 years</td>
<td>Up to 9.5 years</td>
<td>3 years</td>
</tr>
</tbody>
</table>

*Not every student who secures admission will enroll in the upcoming semester. Usually the number of accepted students is 50% higher than enrolled students.

**International students pay mandatory fees and tuition ONLY during the duration of study
What areas is the ISSO responsible for?

• Receiving, welcoming, educating and advising international students and scholars on visa/employment regulations, university policies/procedures, and cultural adaptation.

• Maintaining institutional compliance with immigration regulations, issuing immigration documents and submitting regular reports (every 21 days) to DHS on all required data.

• Managing UNC Charlotte’s correspondence and reporting duties to the U.S. Department of Homeland Security, Department of State, and Department of Labor.

• Serving as resource professionals to the campus community.
What programs does the ISSO offer?

- 4-day International Student Orientation Program  
  (avg. attendance = 800/yr)
- International Coffee Hour (avg. attendance = 1,500/yr)
- Friendship & Culture Exchange (1-1 friendship matching)  
  (avg. participation = 150/yr)
- Cultural Ambassador Program (classroom panels)  
  (avg. participation = 250/yr)
- International Student Graduation Reception  
  (avg. attendance = 100/yr)
- Wide array of Immigration Theme-Based Workshops & FN Hiring Sessions  
  (avg. 900/yr)
What programs does the ISSO offer?

• Visiting Scholar Individual Orientations

• Visiting Scholar Welcome Reception (avg. 80/yr)

• Presentations to Faculty and Administrators on ISSO Services (avg. 10/yr)

• International Club Trips and Events (avg. 800/yr)

• International Student Advisory Committee (avg. 50/yr)
How Can Academic Advisors Support International Students?

- Treat them like all other advisees regarding academic advising.
- Be aware of immigration challenges such as requirement to be enrolled FULLTIME every fall and spring semester.
- Sign academic advisor forms which help ISSO advisors to assess ‘normal progress toward degree’ (RCL, CPT, OPT, program extension).
- Refer students to ISSO advisor if they ask immigration-related questions.
- Call or email an ISSO advisor anytime you need to talk something through or have a question.